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## JOURNAL: TESTER

As SNHU Travel’s software tester, I am tasked with working closely with customer representatives and stakeholders to define testable user stories and acceptance criteria (Moore, 2022).

**Elements of User Stories that were helpful in Developing Initial Test Cases.**

User stories were really helpful during the creation of initial test cases as they provided crucial information regarding the needs and expectations of the users. These gave insight on the pass/fail measurement criteria to ensure all the required aspects are met.

**How Communication is Critical with Product Owner.**

Interaction and consultation with the product owner is important as the product owner is the voice of the customer and a liaison for the development team and the management leadership, (Saxena, 2022).The product owner provides the customer’s needs in detail in order to help the tester develop user stories which guide the development team in their work.

**What was missing from the User Stories that would have been helpful?**

The user stories were not detailed enough. More details were needed in order to understand the customer’s perspectives and specific needs. Lack of enough information may lead me to develop inadequate test cases which may affect the quality of the end product.

**How I might go about getting useful information.**

For this, I would reach out to the product owner to get clarification. Most preferably, I would send an email detailing all my concerns and what needs to be addressed to ensure better understanding of the client and customer’s needs.

**Email to Product Owner on User Stories.**

To: Christy

Subject: User Story Clarification

Dear Christy,

After going through your user stories, I need to develop test cases for the development team. In order to determine the pass/fail measurement criteria, I need clarification on a few matters. Please answer the following questions.

Should the recommended destination’s description include a rating of their services? Should the description be above or below the picture? Regarding the price based recommendations, should the editing filter offer entry of maximum amount or allow users to choose a specific budget range? Lastly, should the types of travel profile setting be limited to user’s travel history or general suggestions can be listed for users to try?

Have a great day!

Thanks,

Brian.

# REFERENCES

Moore, T. (2022, April 20). *Experimentus*. Retrieved from The roles and skills of a tester in an Agile Team: https://www.experimentus.com/blog/the-role-and-skills-of-a-tester-in-an-agile-team/

Saxena, U. (2022, January 29). *Medium*. Retrieved from A Day in The Life of a Product Owner: Communication: https://medium.com/women-build-steam/a-day-in-the-life-of-a-product-owner-communication-8d98c160fcb6